



Customer Support Overview

Your starting place for Support knowledge at GreatCo. Any questions? Ask [#customer-support in Slack](#)/[Customer Support in Microsoft Teams](#).

Onboarding

- [Guide to Your First Weeks!](#) (general company onboarding)
- [Goals of Support Onboarding](#)

Team Processes

- [Support Policies & Procedures](#)
- [How to Create a Unified Support Team](#)
- [Customer Support "Voice"](#)
- [Responding to Support Questions From Twitter](#)

Holidays

- [Holiday Support Overview](#)

Health/Wellness

- [What To Do If You're Feeling Burned Out](#)
- [Ergonomics Overview \(via Noom\)](#)
- [Free Online Fitness Resources](#)